

Adventist Health Clear Lake – Hidden Valley Lake Rapid Care Clinic

Funding Request: \$100,000

Introduction

For decades, Adventist Health Clear Lake and the Redbud Health Care District have worked side by side to expand access to care across Lake County. Together, we have strengthened services, opened doors for families who previously had few options, and helped build a healthier future for our communities. As we prepare to launch our third Rapid Care Clinic, this time in Hidden Valley Lake, we are once again reaching out to a trusted partner.

This project reflects what we learned from our previous proposal to your board in 2021: the importance of clearly defining the care model, confirming operational plans, and ensuring long-term sustainability before presenting a funding request. Today, the vision for the Hidden Valley Lake Rapid Care Clinic is clear, the location is secured, and the service plan is firmly established. We are now focused on completing the final phase of development so that the clinic can open fully equipped and ready to serve the community.

We are confident this model will bring meaningful, lasting benefits to Hidden Valley Lake and significantly improve access to local healthcare services.

Why Hidden Valley Lake Needs This Clinic

Hidden Valley Lake is a uniquely family-centered community. With a population of roughly 6,000 residents, many of them raising young children. Between 20% and 25% of residents are under the age of 18, and more than 1,500 children call the community home. At the same time, the senior population continues to grow, with between 14% and 30% of residents over age 65 depending on the dataset.

Families here are active and engaged. Children participate in Little League, school sports, and community activities. Parents often commute over the hill for work, averaging approximately 35 minutes each way, making it difficult to access healthcare during traditional office hours. Seniors face similar challenges, particularly when transportation options are limited.

Hidden Valley Lake is also a stable, invested community, with homeownership rates exceeding 80%. Residents want healthcare they can rely on close to home. They want to avoid unnecessary travel for urgent medical needs and have access to services that fit the realities of their daily lives.

..... The new Rapid Care Clinic is designed specifically with these needs in mind.

A Rapid Care Model Built for This Community

Although some operational details are still being finalized, the service mix is firmly established and will remain focused on serving Hidden Valley Lake residents.

Same-Day Primary Care

Residents will be able to walk in or schedule same-day visits for acute needs, chronic condition management, and preventive care, which ultimately reduces unnecessary ER visits and improving access.

Pediatric Rapid Care (At Least One Day Per Week)

With so many families in the area, pediatric access is essential. Parents will have a local option for fevers, injuries, infections, and other immediate childhood concerns. A pediatric provider is anticipated to be on-site one day per week, likely Fridays.

Same-Day X-Ray Services

One of the most exciting additions to this clinic is the availability of on-site X-ray services.

This capability will allow residents to avoid lengthy trips or unnecessary emergency department visits for:

- Sports injuries
- Suspected fractures and sprains
- Chest imaging needs
- Other urgent diagnostic concerns

For a community filled with active children, working adults, and older residents, local access to diagnostic imaging will make a significant difference.

Extended Hours

Monday through Friday: 9:00 a.m. to 7:00 p.m.

These hours are designed to accommodate commuters, working families, and residents who cannot access care during a traditional workday.

Staffing Plan

Like many health systems, we are navigating the national provider shortage. We are actively recruiting a full-time permanent provider, and in the meantime, we will use locum tenens clinicians, a model that works well for rapid care, where patients do not establish long-term continuity with a single provider.

Project Status and Stability

We recognize that the Redbud Health Care District experienced changes related to a prior rapid care proposal and understand the importance of project stability and transparency.

With Hidden Valley Lake, we are approaching this project differently.

- The location is secured and will remain in Hidden Valley Lake.
- The X-ray component has been planned and integrated into the clinic model.
- Staffing recruitment is actively underway.
- A soft launch is anticipated this summer, with expectations to find a full time PCP
- The Redbud Health Care District Board will be invited to participate in the clinic's grand opening celebration.

This project is grounded, thoughtful, and centered on the long-term needs of the Hidden Valley Lake community.

How the \$100,000 Will Be Used

Every dollar received will be restricted to the Hidden Valley Lake Rapid Care Clinic and used to support the clinic's opening and operational readiness.

X-Ray Equipment and Supplies Completing the setup of our same-day imaging services along with exam beds

Emergency Vaccine Storage Equipment Proper refrigeration and monitoring systems for pediatric and adult vaccines.

Pediatric needs Items such as baby scales and providing a comfortable waiting environment are essential for our brave kiddos and families

The Impact of Redbud's Support

Your investment will:

- Reduce unnecessary ER visits
- Provide local pediatric access
- Bring same-day X-ray services to the community
- Improve health outcomes through timely care
- Strengthen the healthcare infrastructure of Hidden Valley Lake

By helping us complete this final stage of clinic preparation, the Redbud Health Care District will play a direct role in bringing convenient, high-quality healthcare closer to home for residents.

We want to extend our sincere thanks to the Redbud Health Care District for your continued partnership and thoughtful consideration of this project. We appreciate the opportunity to share this plan with you, and we hope to present it in person at an upcoming board meeting. Our Rapid Care Clinic Director will join us as well, so together we can walk through the details, answer any questions, and ensure the board has full confidence in the vision for Hidden Valley Lake. We look forward to continuing this important work with you and strengthening the health of our community.

Sincerely,

Faith Murdock (Hornby), MBA-HSA | Manager of Philanthropy

Adventist Health Clear Lake

Adventist Health Ukiah Valley

O 707-995-5749 | C 707-349-3533

Cambria Huston MSML | Director, Operations

Rural Health Clinics

Adventist Health Clear Lake