

Executive Director's Letter

Redbud Health Care District Members of the Board of Directors,

As I reflect on the accomplishments of the 2025–2026 fiscal year, I am filled with gratitude and pride for what we have achieved together. This has been a year of remarkable growth, new opportunities, and an unwavering commitment to serving the residents of Lake County.

Our mission has always been to enhance the well-being of older adults by providing nutritious meals, meaningful programs, and connections to vital community resources. This year, that mission expanded as we continued to grow beyond traditional senior services while remaining dedicated to those who rely on us every day.

One of our most significant achievements was serving **68,216 nutritious meals** through our Congregate Dining and Meals on Wheels programs. Behind every meal is a person whose health, independence, and quality of life are strengthened through the support of our staff and volunteers. For many of our homebound neighbors, the daily visit from a Meals on Wheels volunteer is just as important as the meal itself, providing companionship, wellness checks, and the reassurance that someone cares.

This year marked an exciting new chapter with the launch of our partnership with **Partnership HealthPlan of California** and the implementation of the Enhanced Care Management (ECM) program. Although the launch presented challenges, our team stayed focused on building a program that meets the highest standards of care. We completed onboarding, developed comprehensive policies and procedures, established required clinical oversight, and began serving our first members. Today, we assist individuals with complex needs by helping them navigate healthcare, housing, nutrition, and community resources to improve their overall well-being.

Beyond nutrition and care management, our center continues to thrive as a place where people gather, stay active, and build lasting friendships. Participation continues to grow in our wellness programs, including **Life Low-Impact Exercise, Chair Yoga, Tai Chi, card games, chess, and cornhole**. These programs improve physical health, reduce social isolation, and create opportunities for meaningful connection. We also recognize that, for many seniors, well-being is closely tied to their pets. Pets provide companionship, purpose, and a reason to get up each morning. Through our PAWS program, we provide monthly pet food assistance, made possible this year by Jameson Humanity's generous \$500 monthly donation. We also partner with local pet organizations to offer vaccination and microchipping clinics twice a year, once in the spring and once in the fall. These services help seniors and other low-income community members keep their pets safe and healthy.

None of this would be possible without the dedication of our volunteers. This year, **40 volunteers contributed an impressive 67,000 hours in last year**, delivering meals, assisting

with programs, supporting special events, and welcoming participants with compassion and kindness. Their generosity represents the true spirit of community service, and we are deeply grateful for their commitment.

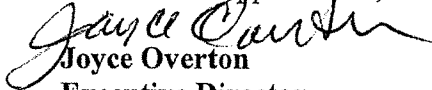
We also extend our sincere appreciation to our funding partners and donors. The support of the **Area Agency on Aging, County of Lake, Redbud Health Care District, Calpine, AT&T, PG&E, Meals on Wheels America, Clearlake Rotary, Grocery Outlet, Lion, Lioness, We Serve Lake County Vets, Public Health Institute (tracking California – CHARM)** and many individual donors has enabled us to expand services and respond to the growing needs of our community. Your investment in our mission makes a meaningful difference in the lives of those we serve.

As we look toward the future, we remain focused on continued growth and innovation. We will expand our Partnership HealthPlan services, strengthen our wellness and nutrition programs, recruit additional volunteers, and continue building partnerships that allow us to serve more people with dignity, compassion, and respect.

On behalf of our Board of Directors and staff, thank you for believing in our mission and for supporting the Clearlake Senior Center. Together, we are more than a senior center—we are a community hub where people find nourishment, connection, hope, and the support they need to live healthier, more independent lives.

Thank you for being part of our journey.

With sincere appreciation,



Joyce Overton

Executive Director

Clearlake Senior Center

3245 Bowers Avenue

Clearlake, CA 95422

707-994-3051

HIGHLANDS SENIOR SERVICE CENTER, INC.

Profit & Loss by Class

July 2025 through June 2026

07/15/26

	1-C1	2-C2	3-3B I&A	TOTAL
Ordinary Income/Expense				
Income				
4000 · GRANT INCOME				
4001 · AAA				
4001.10 · Federal Grant	25,943.00	29,716.00	6,722.00	62,381.00
4001.15 · Federal Grant OTO	1,406.00	1,195.00	0.00	2,601.00
4001.20 · State Grant	7,123.00	52,894.00	0.00	60,017.00
4001.70 · \$ Per Meal Funding	53,178.00	88,505.00	0.00	141,683.00
Total 4001 · AAA	87,650.00	172,310.00	6,722.00	266,682.00
4002 · NSIP	8,784.00	16,735.00	0.00	25,519.00
Total 4000 · GRANT INCOME	96,434.00	189,045.00	6,722.00	292,201.00
4100 · PROGRAM INCOME	13,045.81	3,365.70	0.00	16,411.51
4200 · MATCHING INCOME				
4202 · COUNTY GRANT	2,254.54	9,422.97	549.99	12,227.50
4203 · REDBUD HEALTH CARE	8,809.51	43,909.26	3,129.76	55,848.53
Total 4200 · MATCHING INCOME	11,064.05	53,332.23	3,679.75	68,076.03
4300 · INKIND MATCH	84,679.00	186,755.00	2,641.00	274,075.00
4400 · NONMATCHING INCOME				
4402 · NM CASH DONATION	9.93	410.00	0.00	419.93
4406 · CENTER CONTRIBUTION	324.96	8,711.51	0.00	9,036.47
Total 4400 · NONMATCHING INCOME	334.89	9,121.51	0.00	9,456.40
4500 · INKIND NONMATCH	85,190.45	107,456.58	151.00	192,798.03
Total Income	290,748.20	549,076.02	13,193.75	853,017.97
Expense				
5020 · DUES/LIC/FEES/PERMITS/SUP				
5021 · DUES/SUBS	56.39	121.59	2.00	179.98
5022 · LICENSE/FEES	325.35	667.65	2.00	995.00
5026 · CREDIT CARD FEES	18.96	7.83	0.00	26.79
Total 5020 · DUES/LIC/FEES/PERMITS/SUP	400.70	797.07	4.00	1,201.77
5045 · TELEPHONE EXPENSE				
5045.1 · TELEPHONE	59.45	105.04	40.51	205.00
Total 5045 · TELEPHONE EXPENSE	59.45	105.04	40.51	205.00
5060 · INSURANCE EXPENSE	2,547.97	5,776.06	284.67	8,608.70
5070 · MEALS PREP EXPENSE				
5071 · RAW FOOD	24,966.73	58,882.14	0.00	83,848.87
5072 · FOOD SERVICE SUPPLIES	1,753.52	19,559.44	0.00	21,312.96
Total 5070 · MEALS PREP EXPENSE	26,720.25	78,441.58	0.00	105,161.83
5080 · OCCUPANCY EXPENSE				
5081 · SPACE RENT	6,003.16	12,937.96	385.00	19,326.12
5080 · OCCUPANCY EXPENSE - Other	507.64	1,150.63	33.84	1,692.11
Total 5080 · OCCUPANCY EXPENSE	6,510.80	14,088.59	418.84	21,018.23
5090 · OFFICE EXPENSE				
5091 · OFFICE SUPPLIES	1,204.52	1,995.77	46.71	3,247.00
5092 · POSTAGE EXPENSE	173.40	393.04	11.56	578.00
Total 5090 · OFFICE EXPENSE	1,377.92	2,388.81	58.27	3,825.00
5100 · OTHER SUPPLIES				
5102 · LAUNDRY SERVICE/SUPPLIES	1,622.72	3,195.98	0.00	4,818.70
Total 5100 · OTHER SUPPLIES	1,622.72	3,195.98	0.00	4,818.70
5120 · PROFESSIONAL SERVICES	633.04	1,390.58	79.47	2,103.09
5130 · REPAIR & MAINTENANCE				
5133 · EQUIP R/M MEALS	0.00	200.00	0.00	200.00
5135 · COMPUTER R/M	66.50	154.50	4.00	225.00
5136 · JANITORIAL SUPPLIES	844.45	1,620.43	5.38	2,470.26
Total 5130 · REPAIR & MAINTENANCE	910.95	1,974.93	9.38	2,895.26

HIGHLANDS SENIOR SERVICE CENTER, INC.

07/15/26

Profit & Loss by Class

July 2025 through June 2026

	1-C1	2-C2	3-3B I&A	TOTAL
5150 · TRAVEL & TRAINING				
5152 · STAFF TRAVEL	0.00	618.32	0.00	618.32
Total 5150 · TRAVEL & TRAINING	0.00	618.32	0.00	618.32
5170 · VEHICLE OPERATION-MOW	0.00	5,256.13	0.00	5,256.13
8100 · INKIND MATCH EXPENSE				
8110 · MATCH - VOL PERSONNEL				
8112 · PROGRAM	48,169.00	96,995.00	0.00	145,164.00
Total 8110 · MATCH - VOL PERSONNEL	48,169.00	96,995.00	0.00	145,164.00
8120 · MATCH - OCCUPANCY COST	39,600.00	89,760.00	2,641.00	132,001.00
Total 8100 · INKIND MATCH EXPENSE	87,769.00	186,755.00	2,641.00	277,165.00
8200 · INKIND NONMATCHING				
8210 · N/M VOL PERSONNEL				
8212 · PROGRAM	70,092.00	74,918.00	151.00	145,161.00
Total 8210 · N/M VOL PERSONNEL	70,092.00	74,918.00	151.00	145,161.00
8240 · INKIND FOOD	15,098.45	32,316.38	0.00	47,414.83
8245 · INKIND TRAVEL	0.00	222.20	0.00	222.20
Total 8200 · INKIND NONMATCHING	85,190.45	107,456.58	151.00	192,798.03
9000 · PAYROLL				
9100 · COMPANY PAYROLL TAXES	5,616.18	12,232.90	937.59	18,786.67
9400 · WORKERS' COMP	2,446.51	5,352.53	365.93	8,164.97
9500 · GROSS WAGES	68,942.26	123,245.92	8,203.09	200,391.27
Total 9000 · PAYROLL	77,004.95	140,831.35	9,506.61	227,342.91
Total Expense	290,748.20	549,076.02	13,193.75	853,017.97
Net Ordinary Income	0.00	0.00	0.00	0.00
Net Income	0.00	0.00	0.00	0.00